



SOS
KINDERDORF

Annual Report 2023

#NOCHILDALONE



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TIP You can find additional information, videos and more in the online version of the annual report (in German language): www.sos-kinderdorf.at/jahresbericht

For reasons of child protection, no children or young people currently living with SOS Children's Villages are shown in the photos.

Since 1949

A LOVING HOME FOR EVERY CHILD

Young people's needs are diverse and change over time – so the diversity of our support services grows with them.

The original founding idea of providing children with a loving home as the basis for a happy childhood has been a recurring theme in the development of SOS Children's Villages for 75 years. This home became visible with the construction of the houses in the first SOS Children's Village in Imst, Tyrol. In the decades that followed, many more villages were built in Austria and eventually around the world to give children a safe and comfortable place to grow up.

Of course, growing up well requires much more than just buildings. It requires reliable relationships, targeted solutions, lots of easily accessible offers and help, with

the aim of enabling children and young people to have a successful childhood in a sustainable way. We recognise the necessity of being there for the needs and well-being of the younger generation. With 75 years of expertise and know-how, we are constantly expanding and optimising our services to support as many children, young people and families as possible at all stages of their lives. No child should be left alone.

We can only do this together. We would therefore like to thank all our supporters, cooperation partners and the entire SOS team for the successful cooperation in the past and in the future.

Nora Deinhammer *Christian Moser* *Annemarie Schlack*

Management of SOS Children's Villages Austria



Over the past decades, the need has changed, but the necessity to help has not. Nor has our mission to give every child a loving and safe home. In the same way that 75 years ago a highly innovative solution was found to a social problem at the time, our aim today is to meet the new challenges faced by children and their families.

Christian Moser, Managing Director of SOS Children's Villages

Anniversary

EFFECTIVE FOR 75 YEARS

Founded in Tyrol in 1949, SOS Children's Villages has grown into a multi-faceted international children's aid and rights organisation.



Since 1949, around 14,500 children and young people in Austria have found a new, safe and loving home at SOS Children's Villages – giving them the chance to lead an independent and joyful life. The often traumatised young people find stable structures in a family environment and are individually empowered and promoted by our educational teams. Parents and carers are involved in the care plan and development steps.

In addition, thousands of young people and their families have been helped to overcome crises over the decades, for example through mobile family counselling and parent-child housing.

#nochildalone. Society has changed over the decades. And with it, the demands on SOS Children's Villages. Today, the care and counselling services are as varied as the individual needs of children and young people. There are SOS Children's Village families, group homes, crisis and therapy centres, help for a positive school career, parent-child housing, mobile family counselling, youth projects, care for runaway minors, the emergency hotline Rat auf Draht, online parent counselling, international emergency assistance and much more.

In its role as a children's rights organisation, SOS Children's Villages also acts as a voice for the rights of young people and actively advocates for the needs of the younger generation in society and politics.



Sireen and her siblings grew up in an SOS Children's Village in Amman, Jordan. She is now a university graduate and the mother of a baby girl. "I have learnt so much. I believe in my ability to manage processes and work hard. I hope to use these qualities to run my own business one day. I have discovered a leader in me, someone who can make decisions and succeed. Life is a series of challenges that can be overcome. My motto is: never underestimate yourself."

THIS
IS HOW
OUR HELP
WORKS

92 percent are doing well

SUSTAINABLE IMPACT FOR 75 YEARS

Since our foundation 75 years ago, our work has focused on ensuring that children grow up in a conducive environment – a loving home – with strong and trusting relationships, whether in their family of origin or in alternative care in an SOS Children's Village.

This concerns both the immediate wellbeing of young people as well as the basis for their future lives:

- building a foundation for a happy life
- ensuring independence through education and employment
- breaking the cycle of excessive pressure, violence and separation

Data from interviews with former programme participants from 40 countries show the positive impact of our investments:



82 %

Social and emotional: 82% feel comfortable.

They are socially integrated, have high self-esteem and feel protected from discrimination.



92 %

Care and relationships: 92% are doing well.

They have strong family relationships with friends and relatives, are well cared for and provide good care for their own children, passing on the care they have received to the next generation.



BREAKING THE CYCLE OF SEPARATION AND ABANDONMENT:

Our impact evaluations show that the care received by former participants is being passed on to the next generation: 92% of respondents had support networks and were fulfilling their parental responsibilities.

Growing up well

SUCCESS STORIES



CHILDREN DON'T KEEP US FROM MORE IMPORTANT THINGS. THEY ARE THE MOST IMPORTANT.

That is why our mission is the basis for our daily work:

- We help children and young people in need.
- We enable every child and young person to have a unique future.
- We listen to children and young people and identify their needs.
- We stand up for children and young people.

THIS
IS WHY
OUR HELP
WORKS

When life's path takes a positive turn

From an early age in the SOS Children's Village

"My dream job is to be a pastry chef, because I want to open a café one day. I work hard so that I don't get stuck", says 13-year-old Marcel. As a young child, he had to leave his biological parents and found a new home with an SOS Children's Village family in Altmünster, Upper Austria. Now 19, he has successfully completed an apprenticeship as a pastry chef and is a member of the volunteer fire brigade.

When our work bears fruit

In 2023, the Pinkafeld Youth Centre in Burgenland celebrates its 30th anniversary. So far, 365 young people have grown up there. Support and stability are very important, says Wolfgang Kulmer, Head of Education: "The first young people from that time are still coming for coffee. That makes us very happy." Wolfgang Kulmer is part of the core team: "What I like about my work is offering young people the environment for good development, the tools for a stable and good future. They come to us with heartbreaking pasts. You need empathy, persistence and patience. Touching moments? I remember a young person, who had gotten involved with the police. Today, she has finished school, is working hard, has her own flat and car and lives independently. It's a gift to see our work bear fruit."

Happy and successful sisters

Michelle and Vanessa's childhood was anything but childlike. "Our mother was ill. We had to be there for her a lot." It was a challenging time associated with moving houses, a women's shelter, the police, changing schools, their parents' turbulent divorce and the separation from their three sisters. At the age of eleven and twelve, they moved into the SOS Children's Villages flat-sharing community in Graz. "Finally, a stable life. Summer holidays, cycling tours, hiking – we didn't know any of that. We also got extra tuition, which helped a lot." Michelle went on to secondary school and then passed the final exam (Matura). "That seemed out of reach for kids like us." She went on to study. She is now self-employed in marketing. Vanessa has opened her own beauty salon and is a proud mother of a daughter. What is important to her: "That children are supported and not left alone."

THIS
IS HOW
OUR HELP
WORKS

**IMPACT AT A GLANCE:**

In the 2023/24 school year, 536 mindfulness workshops were held.
A total of 18,479 school children acquired social skills (heart education) through 769 Herzkisten (Heart Boxes) orders.

THIS
IS HOW
OUR HELP
WORKS

SOS-Herzkiste

TOOLKIT FOR A LOVING CLASSROOM

The SOS-Herzkiste (SOS Heart Box) brings emotion, mindfulness and social skills to Austria's schools. Put together by SOS Children's Villages, the box contains educational expertise in the form of teaching materials, a workshop voucher and suggestions for teachers.

School is a place where children learn to live well together, to resolve conflicts and much more. It is the acquisition of social skills and the education of the heart that shapes a lifetime. But there is often too little time in everyday school life for this. This is where we come in.

The SOS-Herzkiste helps dedicated teachers to playfully promote their pupils' personal development. The aim is to bring respectful, loving and mindful interaction into the classroom. We believe that social skills such as mindfulness and appreciation for yourself and others are key to this. Each SOS-Herzkiste contains a visual change for the classroom, teaching materials – printed in class size – and a voucher for a mindfulness workshop.

"My favourite part was hearing what makes others happy, because now I know how I can make them happy when they

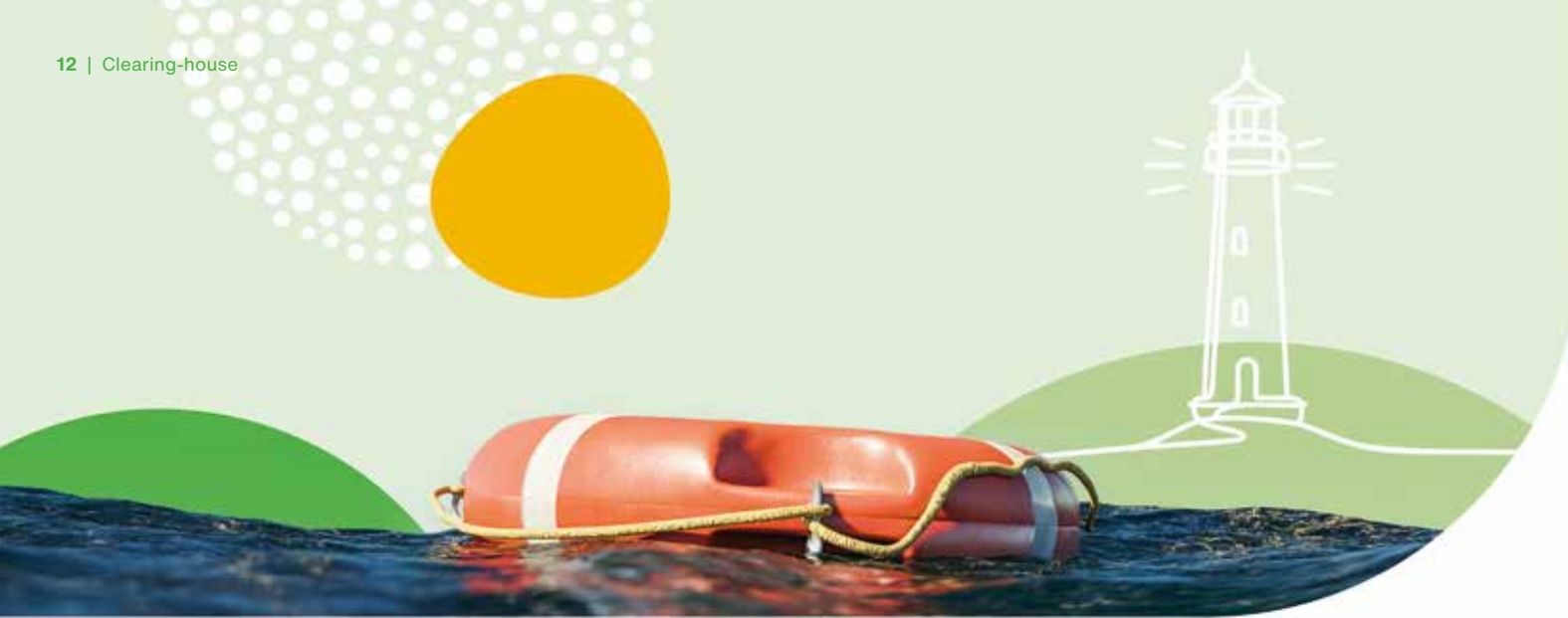
are sad," said a 10-year-old pupil after a Herzkiste workshop with Walter Anyanwu, a mindfulness trainer at SOS Children's Villages.

He wants to teach young people values such as self-efficacy, respect and understanding for one another. It is about the feeling of emotions, the discovery of strengths and "the emphasis on what the children have in them. I was particularly touched by a feedback from one child:

'Friendship is not because Paulina is my friend, but friendship is the feeling she makes me feel. When I feel that, I know how important she is to me.'

When I heard this, I thought to myself: WOW! That is it!"

The SOS-Herzkiste is a joint project of SOS Children's Villages and TGW Future Wings. The boxes are designed for primary school classes and can be ordered free of charge.



ONCE ABANDONED CHILDREN ON THE RUN – NOW ON A POSITIVE LIFE PATH

Hevy from Syria. She fled alone at the age of 16: "I saw things you don't want to see; I was scared all the time." When she arrived in Austria, she was amazed by her freedom. Ambitious, she enrolled into the Minerva education programme, passed her A-levels and immediately started her training as a pharmaceutical and commercial assistant in a pharmacy. She has now been part of the pharmacy team for 10 years and is a happy mother of two.

Umair from Pakistan. In November 2012, 16-year-old Umair was picked up by Austrian police as a refugee. "They took my fingerprints and said – you have now applied for asylum." Shortly afterwards, he was accepted into the Clearing-house. He learnt German, finished school, completed a dual apprenticeship as a cook and waiter, passed his Matura, and graduated from the University of Applied Sciences in Salzburg with a Bachelor's degree in Innovation and Management. Today, Umair is the proud host of a traditional restaurant in Salzburg.

THIS
IS HOW
OUR HELP
WORKS

Clearing-house

SAFE HAVEN AFTER ESCAPE

Care for refugee minors in accordance with children's rights: Since 2001, young people have found a place of arrival and hope for a peaceful future at the Salzburg Clearing-house of SOS Children's Villages. The concept has been further developed in 2023.

A successful model for effective integration: "When 17-year-old Peter from Sierra Leone arrived at the Clearing-house in August 2001 as the first unaccompanied minor refugee from the First Reception Centre in Traiskirchen with an address in his hand, the facility was intended to be a temporary inpatient and child-friendly accommodation," recalls Wolfgang Arming, then a social pedagogue and now Head of the SOS Children's Village in Salzburg. Since then, more than 1,000 young people have benefited from this vital support.

The Clearing-house currently offers 20 places. With daily German lessons, help in the kitchen as well as sports and leisure activities, the young people make active use of the time they spend waiting for their asylum decision. They get to know the country and its people, develop their potential and experience a bit of normality. To overcome the traumatic experiences of war and flight, the young people

need individual support, time and a child-friendly environment. This is exactly what the concept, which was further developed in 2023, aims to achieve.

THE SUCCESS FACTORS:



Small groups
Individual and responsive care



Education, promotion, sports
and joint activities



Enough time
to become independent in training flats



Day centre
with counselling, education and leisure activities

A new home

LOVING & STABLE

Young people who are temporarily or permanently unable to live with their families are looked after by our educators in a family environment, for example in various group homes or in SOS Children's Villages families.

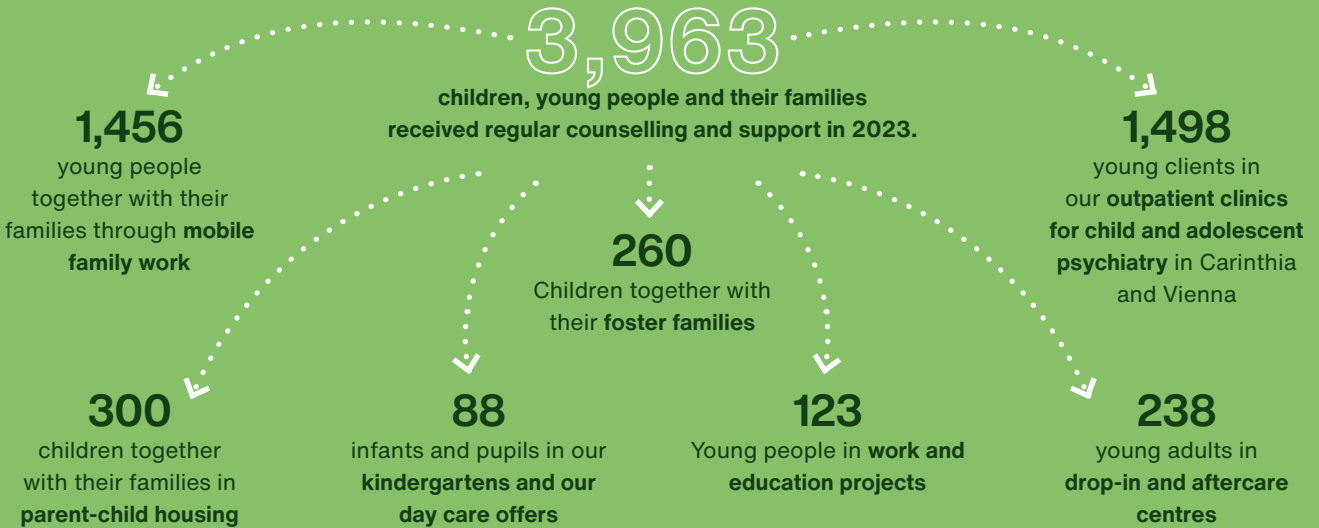
HOW
OUR HELP
WORKED
IN 2023



Counselling & Support

PREVENTIVE & ACCOMPANYING

SOS Children's Villages does not only come into play when children need a new place to grow up. SOS Children's Villages also strengthens many young people and families in a preventive and supportive way by offering kindergartens as well as vocational and educational projects.



Close by

DIVERSE & SUPPORTIVE

The wide range of services offered by SOS Children's Villages also includes many different projects, programmes and cooperations tailored to current needs.

CHILDREN & FAMILIES ON THE FLIGHT

Offers such as the **children's zone at the Vienna Main Railway Station**, the **mobile children's zone** and our family cafés were visited

9,983
times.



YOUTH & SOCIAL TOGETHERNESS

The **SOS-Herzkiste**, a mindfulness and social skills project developed jointly by Future Wings and SOS Children's Villages, benefited

18,479

pupils, 570 teachers and 231 schools in Vienna, Upper Austria and Styria.

The **OJA youth work** projects recorded

1,500

encounters, helpful discussions and counselling sessions.

Our football project **Heimspiel** involved

3,355

young players in a total of 207 matches in Graz, Innsbruck, Salzburg and Vienna.

HOW
OUR HELP
WORKED
IN 2023

COUNSELLING & AFFORDABLE CHILDREN'S GOODS

With our **SOS-Ballon**, Vienna's 1st social market for toys and children's goods, we were able to support 600 families with around

845
children.



RAT AUF DRAHT EMERGENCY CALL 147

for children and young people in crises and with urgent questions

A total of

55,060

requests for help reached the counselling team:

41,643 by telephone, **4,080** chats, **2,442** online counselling sessions, 3.4 million hits on **rataufdraht.at**

INCREASE IN COUNSELLING:

- + 32% for depressive behaviour
- + 21% for self-harming behaviour
- + 30% for sextortion (blackmail with nude photos/videos via social media)

MAIN TOPICS:

- Problems with parents
- Relationship problems
- Suicidal behaviour
- Longing for a relationship
- Self-harming behaviour
- Friendship/peer group

RAT AUF DRAHT PARENTPAGE

For parents and caregivers to provide them with expertise, information and video counselling

With more than

740

hours of counselling to support parents, family members and pedagogues in discussions:

1,081 online counselling sessions, **269,000** hits on **elternseite.at**

MAIN TOPICS

- Education
- Adolescence
- Mental illnesses

RAT
auf Draht

von SOS KINDERDORF und ORF

Our worldwide support

SOS Children's Villages Austria also supports many international SOS projects, emergency relief campaigns and SOS Children's Villages in other countries. The global impact of SOS Children's Villages has grown enormously.

HOW
OUR HELP
WORKED
IN 2023



Around 3 million

people worldwide were reached directly in 2023:

LOVING HOME

Children and young people cared for in **SOS Children's Villages families, SOS group homes, etc.:**

69,000

PREVENTION & SUPPORT

Our **family strengthening services** benefited

549,800

children, young people and adults, a total of 103,500 families.

PROMOTION, TRAININGS & CAMPS

Our **international education programmes** benefited

238,900

children, young people and adults.



HEALTH

Our **medical aid programmes** benefited

654,600

children, young people and adults.

HUMANITARIAN RELIEF

reached

1,385,800

children, young people and adults.

Humanitarian assistance includes prevention and preparedness activities, rapid and effective crisis response and post-crisis work.

The aim of these activities is to save lives and alleviate the suffering of children and families.

Internationally, SOS Children's Villages responded to **32 crises** in **38 countries** with **78 humanitarian assistance programmes** in 2023.

The first SOS Children's Village was founded in 1949 in Tyrol, Austria. In the meantime, we are active in **136 countries** and territories **worldwide**.

The international work is coordinated by the umbrella organisation, SOS Children's Villages International in Innsbruck. SOS Children's Villages in Austria is also based in Innsbruck, bears the Donation Quality Seal and supports the work of SOS Children's Villages worldwide.

The association supports people in Austria in personal and social emergencies with a wide range of help services for families, children and young people. Projects and sponsorships abroad are implemented and controlled in close cooperation with the umbrella organisation and the SOS organisations in the respective countries. There is a cooperation agreement between the umbrella organisation and the association SOS Children's Villages Austria, which helps to ensure the joint implementation of our humanitarian mission.

Examples of international support

GREEN+

Sustainable support in Uganda and Ethiopia

Successful project completion: SOS Family Strengthening Programme with a focus on sustainability and green economy in Uganda and Ethiopia

The SOS Children's Villages' GREEN+ project provided 5,634 children and young people from vulnerable families in Uganda and Ethiopia with a safe and stable environment in which to grow up with education opportunities and the chance of a positive future. From January 2019 to December 2023, a total of 1,486 vulnerable families have been strengthened. Parents were supported to earn a sustainable income, share their knowledge with their community, and better care for their children. In Uganda, thanks to the GREEN+ project, 90.5% of participating boys and girls attend school regularly, compared to 65% at the start of the project. In Ethiopia, the figure is 95%, compared to 72% in 2019. Health care has also improved significantly: in Uganda, almost all caregivers (98%) have access to health care; in Hawassa, Ethiopia, the figure is 92%.

With funding from:



We have been particularly effective in supporting the following projects thanks to donations received through our 2023 emergency appeals.



EMERGENCY RESPONSE

War in Ukraine

We have been there for children and families in Ukraine since the outbreak of the war:

- with mobile rescue teams in frontline areas
- with medical aid for war-wounded children
- with child protection centres and family centres
- with psychological support
- with food parcels and hygiene articles

In the first two years of the war, more than 370,000 children and families in Ukraine benefited from our emergency response programmes. Refugees in neighbouring countries and in Austria also receive support from SOS Children's Villages. In Austria, refugees receive counselling, host families are supported and many refugee children and their accompanying persons have found a temporary home in SOS Children's Villages.

Support in the Middle East conflict

SOS Children's Villages has been working in Israel and Palestine for decades. In the wake of the outbreak of the war in Gaza and Israel, SOS Children's Villages has expanded its activities. The focus is on emergency relief, basic care and psychological support for traumatised

children and families, particularly in Palestine, where the situation is dramatic. In May 2024, the SOS Children's Village in Rafah had to be relocated to the central Gaza Strip due to the increased security risk.

Earthquake in Morocco

In September 2023, more than 2,900 people lost their lives due to the devastating earthquake. SOS Children's Villages was able to provide children and families with the most basic necessities.

Armenia

In September, more than 100,000 people fled to Armenia from the embattled border region of Nagorno-Karabakh. SOS Children's Villages helped the refugees with food and long-term care.

Somalia / Kenya

In November 2023, heavy rains ended years of drought, but caused floods. Hunger, diseases and destruction hit the people particularly hard. SOS Children's Villages continued its ongoing support with emergency relief and sustainable reconstruction projects.

International projects

WITH FUNDING FROM PUBLIC INSTITUTIONS



Europe

Country	Topic	Duration	Project volume	Funding body
Greece	Psychological emergency aid for refugees in Greece	12/2021-11/2023	960,000 €	Federal State of Tyrol

Africa

Country	Topic	Duration	Project volume	Funding body
Ethiopia & Uganda	Green economy and strengthening families	01/2019-12/2023	3,500,000 €	ADA
Uganda	Programme for reconstruction and strengthening of refugee families and host communities	05/2022-09/2024	333,333 €	ADA
Tanzania & Uganda	Public and political advocacy for effective child protection and a ban on child marriage	01/2023-12/2025	83,000 €	ADA

Eastern Europe and Caucasus

Country	Topic	Duration	Project volume	Funding body
Albania, Bosnia & Herzegovina, Ukraine	STEP – a step towards equal opportunities; combating the consequences of COVID-19 with a focus on regional healthcare and domestic violence prevention	12/2021-08/2023	1,053,928 €	BMSGPK
Armenia	Strengthening families and communities for the development of children and the regional economic development in Tavush	08/2021-07/2024	450,000 €	ADA
Georgia	Strengthened families and capable young people for social and economic development in Zugdidi	01/2023-12/2025	600,000 €	ADA
Bosnia & Herzegovina	Families stay together – equal rights and opportunities for all: family strengthening and reunification in Bosnia & Herzegovina	01/2021-03/2024	549,056 €	ADA
Bosnia & Herzegovina	Successful autonomy of care leavers (REAL)	09/2022-08/2024	136,583 €	Federal State of Vorarlberg

With funding from:



Austrian
Development
Cooperation



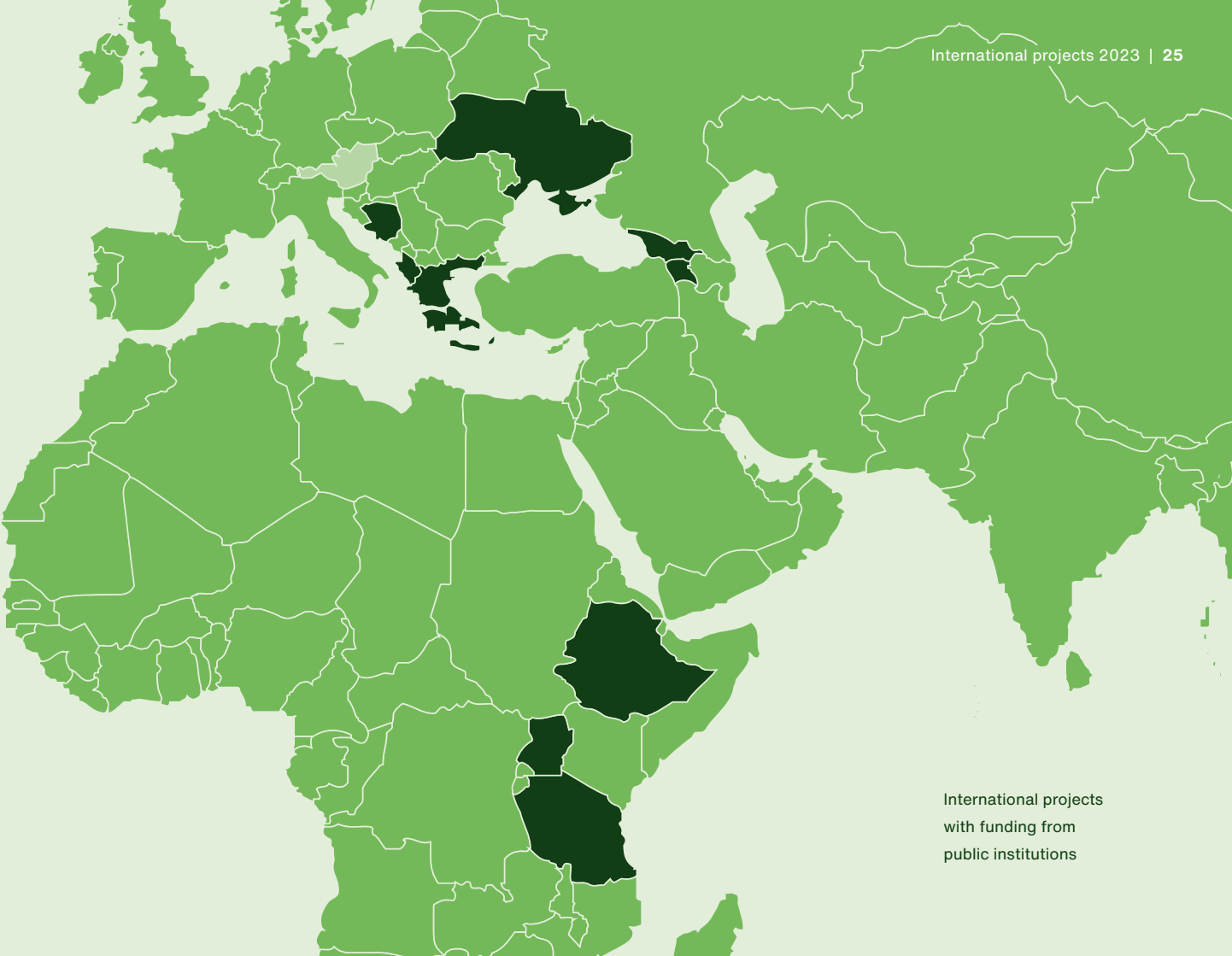
Federal Ministry
Republic of Austria
Social Affairs, Health, Care
and Consumer Protection



Vorarlberg



LAND
TIROL

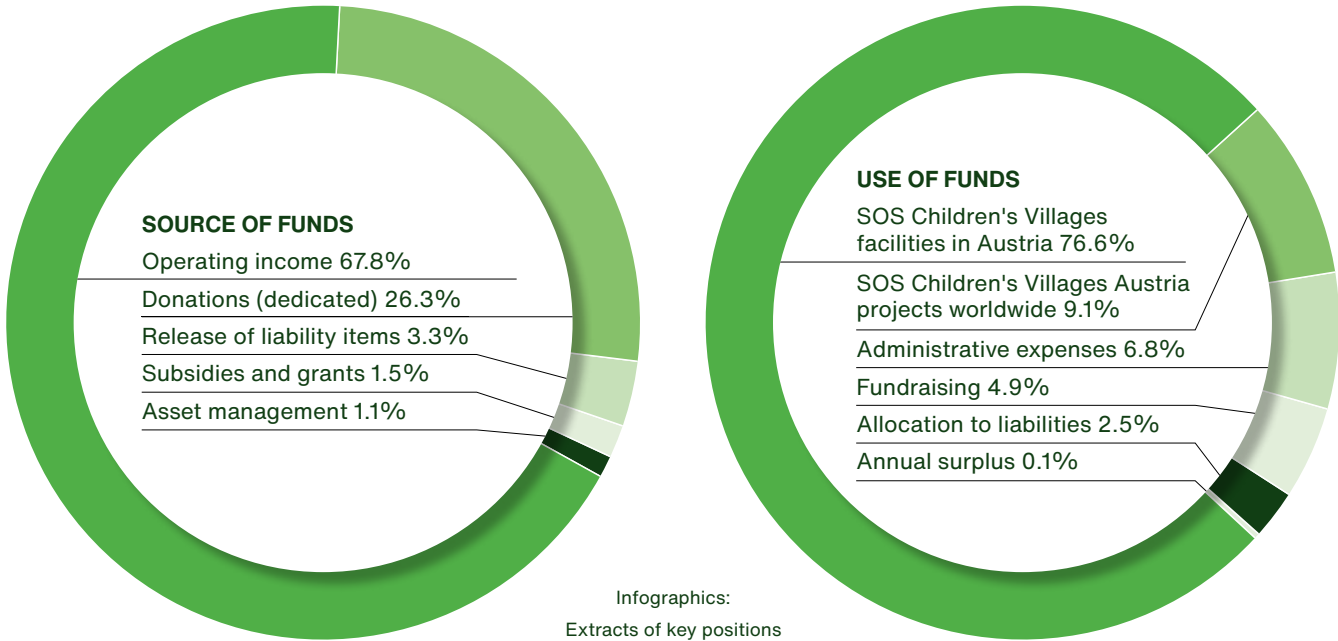


International projects
with funding from
public institutions

Financial Report

SOS CHILDREN'S VILLAGES AUSTRIA

according to the Cooperation Agreement for the Awarding of a Donation Quality Seal



Infographics:
Extracts of key positions

SOURCE OF FUNDS		in € thou.
I. Donations (dedicated)	26.3%	45 214 €
II. Operating income	67.8%	116 750 €
a) operating income from public funds	64.6%	111 204 €
– revenues from cost units (daily rates and refunds)	64.0%	110 131 €
– other operating income	0.6%	1 073 €
b) various operating income	3.2%	5 546 €
III. Subsidies and grants from public authorities	1.5%	2 540 €
IV. Other income	1.1%	1 840 €
a) asset management	1.1%	1 840 €
V. Release of liability items for donations and subsidies not yet used for their intended purpose	3.3%	5 651 €
VI. Release of reserves	0.0%	0 €
VII. Annual loss	0.0%	0 €
Total income	100%	171 995 €

USE OF FUNDS		
I. Benefits for the purposes defined by statute		
SOS Children's Villages facilities in Austria	76.6%	131 885 €
SOS Children's Villages Austria projects worldwide	9.1%	15 669 €
II. Fundraising	4.9%	8 368 €
III. Administrative expenses	6.8%	11 614 €
IV. Allocation of liabilities for donations and subsidies not yet used for their intended	2.5%	4 242 €
V. Allocation to reserves	0.0%	0 €
VI. Annual surplus	0.1%	217 €
Total expenditure	100%	171 995 €



What? How? Why?

WHO AND HOW MUCH?

SOS Children's Villages simply explained

What is the goal of SOS Children's Villages?

We want to enable young people to have a happy childhood and a positive life, and we are actively involved in ensuring that children's rights are respected.



How many young people live at SOS Children's Villages?

In 2023, around 1,800 children and young people found a loving home in the Austrian SOS Children's Villages.



How long does SOS Children's Villages exist?

SOS Children's Villages was founded in Tyrol in 1949. The idea was to give children who had lost everything in the war a safe family environment in which to grow up. The first SOS Children's Village was built in Imst. Here, children could live in family homes instead of a children's home. Over the past 75 years, we have continued to develop and expand our services.



Does SOS Children's Villages only operate in Austria?

SOS Children's Villages is a large international children's rights organisation. In 2023, around 3 million people worldwide benefited from a wide range of support programmes.

Do orphans live in the SOS Children's Villages?

Almost all children and young people cared for by SOS Children's Villages have biological parents. For various reasons, they cannot live with them. Parents or caregivers are involved



in their care and are also given advice and support.

Does SOS Children's Villages also help children who do not live in an SOS Children's Village?

Yes, our motto is: **#nochildalone**

- We help children and their families before, during and after crisis situations in a preventive and supportive way. In 2023, around 4,000 children, young people and their families received regular counselling and support from us – for example,



through mobile family work, in our outpatient clinics or through work and education projects.

- Our new SOS-Herzkiste, including mindfulness workshops, also benefits numerous school classes across Austria.
- Our emergency hotline Rat auf Draht is available 24/7 and free of charge to all children and young people.
- Our football project Heimspiel gives children in housing estates a low-threshold opportunity to have fun and be active together.

How does SOS Children's Villages campaign for children's rights?

For example, with high-profile campaigns to encourage society to reflect on children's rights. Since 2024, the focus has been on participation.

"Co-creating instead of shutting up": For children to grow up healthy, they need to be taken seriously.

In times of multiple crises, children and young people need to be protected and strengthened. So that they can thrive and build a stable foundation for their future lives. In their daily lives, young people often experience little equality compared to adults. SOS Children's Villages calls for policies that focus on the healthy development of children and young people. This includes in particular:

- a healthy environment for young people
- sufficient space and green areas in public spaces
- healthy eating in kindergartens and schools
- comprehensive medical and therapeutic care with expertise specific to children and young people

In June 2024, SOS Children's Villages launched a petition for more youth participation.

www.sos-kinderdorf.at/petition



How can young people be better heard?

The concerns of young people are still not taken seriously enough by politics and society. To change this, SOS Children's Villages founded a Youth Council in March 2023. Anyone between the ages of 14 and 24 can take part.

Who works for SOS Children's Villages?

Our 2,229 employees in Austria work in about 60 different professions. In 2023, 530 volunteers also worked for SOS Children's Villages, making a valuable contribution of 16,333 hours. We say thank you!

How is care financed?

We rely heavily on donations to provide the best possible care for children and young people. For every 10 Euros donated, almost 9 Euros remain as a pure donation. Only about 12 percent of a donation goes to administration and fundraising.

Are donations arriving correctly?

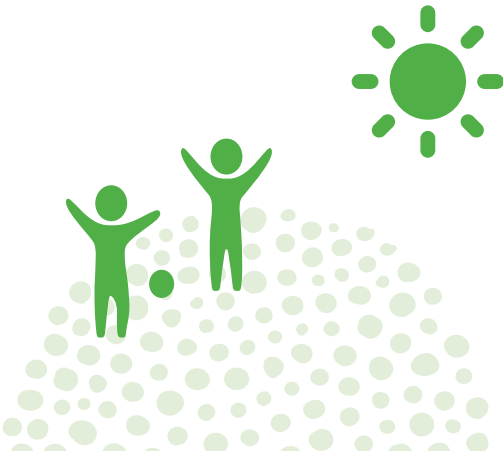
For more than 20 years, SOS Children's Villages has had the Donation Quality Seal. It stands for safety and transparency. It proves that we, as a donation organisation, handle the money entrusted to us carefully and responsibly, and that donations are used for their intended purpose and in an economical way.

Which SDGs are supported by SOS Children's Villages?

The United Nations Sustainable Development Goals (SDGs) should be pursued by nations and organisations in terms of social, economic and environmental sustainability.

Each of our projects focuses on one or more of these goals.

SOS Children's Villages is particularly committed to these SDGs:



What is child protection?

Our mission as a child protection organisation is to enable children to grow up in a safe, loving and non-violent environment.

In January 2023, SOS Children's Villages introduced a new Child Protection Policy. It provides a common regulatory framework for all child protection activities, standards and guidelines and applies to ALL employees in all areas of the organisation. This is a significant innovation.

The Child Protection Policy is the foundation that unites all staff across the organisation and reinforces the fact that child protection is at the centre of everything we do.

Comprehensive child protection means being as preventive as possible and being aware that there will always be mistakes that need to be addressed. That is why we constantly put ourselves to the test. We have set up various ways of reporting child protection violations, other misconduct or abuse (ombudsman, whistleblowing platform).





TIP The online version of the annual report contains additional information, videos and more (in German language):
www.sos-kinderdorf.at/jahresbericht

MAP Shown here are only those locations where SOS Children's Villages Austria has a concentrated presence and supports at least 15 children and young people.



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LEGAL NOTICE Responsible for content Christian Moser, Managing Director of SOS Children's Villages **Editorial & Text** Elisabeth Gahleitner
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Printing Wallig Ennstaler Druckerei und Verlag GesmbH. SOS Children's Villages is a non-profit association with a statutory audit under Austrian Association Law 2002. The audited annual report, the Austrian Quality Seal for Donations and the Annual Report are signs of our transparency and accountability. **Responsible for donation allocation** Christian Moser, Managing Director
Responsible for fundraising and data protection Nora Deinhammer, Managing Director
Responsible for audit Halpern & Prinz Wirtschaftsprüfungs- und Steuerberatungsges.m.b.H.

