



SOS
KINDERDORF

A young boy with brown hair, wearing a blue and brown long-sleeved shirt, is sitting at a table eating spaghetti. He is smiling and looking towards the camera. A woman with long brown hair, wearing a white polka-dot shirt, is sitting next to him, also eating spaghetti. The table is set with white plates, glasses of water, and a bowl of green salad. The background shows a window with green curtains.

Our 2022 Annual Report

shows impact

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TIP In the online version of the Annual Report you will find additional information, videos and more: www.sos-kinderdorf.at/jahresbericht



PHOTO GALLERY A big thank you to Ben and Laura who accompanied us with snapshots around the SOS Children's Village in Imst, Tyrol. For reasons of child protection, no children or young people currently living at SOS Children's Villages are shown in the photos.

Snapshots

SHOWING THE IMPACT

What shapes everyday life? The security of knowing that someone is there and getting the support that is needed at that moment, preventively, acutely and in the long term – for children, young people and their families.

It is the favourite spaghetti, it is the reliable support when learning or tying shoes, it is thinking together about what to do at the weekend, it is the encouraging "good morning" on days when it is hard to get up... These are just some of the daily gestures that help the about 1,800 children and young people in the SOS Children's Villages to feel safe, to overcome trauma and to find support. In the Annual Report, you will see through snapshots, stories and figures how the work of our pedagogical teams, our socio-political commitment to children's rights and our range of preventive counselling and acute support services make a positive difference to the lives of young

people and families in crisis. A heartfelt thank you to all those who contribute to this phenomenal impact. Part of our self-conception is that we continue to develop as an organisation. The Independent Childprotection Commission we commissioned, under the chairmanship of Waltraud Klasnic, has provided us with important insights. As a result, the Child Protection Policy of SOS Children's Villages in Austria, which has been binding throughout the organisation since 2023, clearly states that child protection has top priority in all our actions – always with the aim of providing young people with a loving and safe home and the opportunity to grow up in dignity and warmth.


Nora Deinhammer


Elisabeth Hauser


Christian Moser

Management SOS Children's Villages in Austria



SOS Children's Villages

A LOVING HOME FOR EVERY CHILD

Made in Austria: founded in Tyrol in 1949, now an international organisation

SOS Children's Villages is the world's largest organisation focusing on the care and support of children and young people who have lost or are at risk of losing parental care.

In Austria, we are currently taking care of about **1,800** children and young people. They live in one of the 10 SOS Children's Villages group homes, SOS Children's Villages families or in "assisted living" to prepare them for independent living. The often traumatised young people find stable structures in a family environment and are individually strengthened and supported by our pedagogic teams. Parents and close carers are involved in the care concept and the developmental stages.

With the aim of providing a loving home for all young people, our varied preventive services are increasingly committed with maintaining or restoring the family of origin. Within the framework of mobile family assistance as well as parent-child living, families in crises are strengthened, counselled and accompanied so that possible solutions can be worked out. Around **3,600** children, young people and their families were supported in this way in 2022.

AND WHAT ELSE? SOS Children's Villages also acts as a voice for the rights of young people and actively advocates for the needs of the younger generation in society and politics (see also page 29).

"Some people think that my work here consists of playing UNO and Parcheesi. Of course, playing with the children is part of it, but there is so much more to our work. Many of the children who grow up with us have not received enough love and warmth in their lives. I see it as my job to accompany them for part of their lives, so that they can start a good life." Katharina Führer, *social pedagogue, Vienna*



RELIABLE

There are 10 SOS Children's Villages throughout Austria. The group homes and SOS Children's Villages families are located either in flats (in urban areas) or in their own houses. The young people cannot grow up with their biological parents for various reasons. Pedagogues take turns looking after the children and young people 7 days a week, 24 hours a day. Katharina Führer, social pedagogue in Vienna: "I can't replace mummy for the children, they know that. But we are there for them and support them as best we can, with all their strengths and weaknesses."

Sustainable impact

"SOMEONE ALWAYS THERE"

Therapeutic Youth Group Home Innsbruck: Over 70 young people between the ages of 14 and 18 have received professional support here over the past 10 years.

Renate, now 26 and from East Tyrol, looks back on her time here with gratitude. "It was a family environment and there was always someone there to listen to me." She now works as a retail salesperson in the building materials trade and lives in Silian.

"Living in the group home helped me to get back on my feet. The most important thing I took away from that time was that I am OK as I am – with my ups and downs, my strengths and weaknesses. I have learnt a lot through the therapies and discussions and I am a self-confident woman."

She also wants to encourage others to seek help: "You don't have to do everything in life on your own, it's OK and human to need help. The support I received during that difficult time allowed me to build an independent and happy life for myself. It's made me the person I am today!"

Nadia Vettori, the pedagogic team leader of the SOS Children's Villages group home, is still in touch with Renate: "It is always nice and touching to see when we can help young people and when they say Yes to life. These are success stories that encourage us in our work and motivate us in our daily lives. All young people have a right to a non-violent and loving life."

HOW
OUR
HELP
WORKS



STRUCTURED

In addition to the well-coordinated pedagogic team, a well-structured daily routine with clear procedures is important for the functioning of an SOS Children's Villages family or group home. Fixed points in the daily routine of a group home are, for example, periods of relaxation, meals together, discussions about the day and evening rituals. There is also time for individual care and special excursions or leisure activities. Therapy appointments, parental visits and much more also need to be coordinated.

Personalised care "HEAVY BACKPACK"

In a crisis group home, security and stability are essential. The aim is to restore the family balance.

"Tabaluga" children's group home, SOS Children's Village in Altmünster, Upper Austria: On average, three out of four families can be successfully strengthened and are able to live together again.

"In most cases, it is the combination of several stress factors that cause a family to become unstable", says Julia Keplinger, the programme's pedagogic team leader. While the parents have the opportunity to rebuild their lives with the help of pedagogues, a maximum of nine children between the ages of five and ten live in the children's group home for up to two years. "When we started 20 years ago, working with parents on family cohesion was an innovative pedagogic service and a forerunner of our current preventive work", says SOS Children's Village director Gerhard Pohl. Since then, 81 families with 121 children have been supported through the family strengthening programme.

"Barbakus" crisis group home at of the Carinthian SOS Children's Village in Moosburg: Up to 15 children between the ages of two and 13 live in the group home. The emergency bed is also occupied most of the time. The need for crisis accommodation has risen sharply. "The children need security and stability", says Florian Meinhardt, pedagogic team leader of the group home. Every child who finds a temporary home here comes with a heavy "backpack". Violence, drugs, neglect... They are supposed to find peace in the crisis group home. Meinhardt: "At the same time, we work intensively with the parents. The ultimate goal is for the children to return to their families!" At present, the success rate is between 70 and 80 per cent. The children usually stay in the crisis group home for a few months, up to a maximum of two years. During this time, they attend kindergarten and school and have a structured daily routine. Donations are used to provide additional services such as therapeutic horse riding or art and drawing therapy.

HOW
OUR
HELP
WORKS



FOCUSED

CHILDREN DO NOT DISTRACT US FROM MORE IMPORTANT THINGS. THEY ARE THE MOST IMPORTANT THING.

That is why our missions are a common thread running through our daily work:

- We help children and young people in need.
- We support children and young people to shape their own future.
- We listen to children and young people and understand their needs.
- We stand with children and young people.

WHY
OUR
HELP
WORKS

Strengthening children & families

PARENT-CHILD LIVING

In 2022, 1,589 young people and their families received mobile counselling and support in Austria, and 120 children and their families received care and support in parent-child living.

Jasmin is in her mid-twenties and is preparing to move out of the parent-child unit at the SOS Children's Village in Burgenland. She has been living here with her son for almost two years. She received intensive support and guidance from counsellors who helped her to get her life back on track. "Today I know that it is possible. Every family deserves a good life. And there is no shame in needing help sometimes." Even though her son would rather eat noodles with salt every day, the young woman discovered her passion for cooking at the SOS Children's Village. "I have to be honest, when I first came here, I didn't know how to cook. It means, not at all. However, because of the support I got here, I dared to try things that I would never have dared to try before. Today I dare to try new things", says Jasmin, "also in dealing with my son."

After the birth of her son, Jasmin's life was thrown into turmoil. Problems piled up, she was financially strapped and her relationship was not going well. "I just couldn't take care of my child the way he needed me to", she says today. At that time, her son went into crisis care and lived with another family for about two years. "That was the worst time for me – to see that I just couldn't be there for him", says Jasmin. She visited her son regularly and finally was given the opportunity by Child and Youth Welfare to move into the parent-child home at the SOS Children's Village in Burgenland. "Now my counsellors are like my second family!"

HOW
OUR
HELP
WORKS



"One of the most important decisions in the construction of the new SOS Children's Village in Altmünster was the participation of the children and young people. Whether it was choosing the colour of the walls in the rooms or planning the playgrounds, they were able to actively participate in the change process. The first joyful look into the new children's room showed us pedagogues that we had done many things right. Children and young people from uprooted backgrounds need opportunities to strengthen their roots. Active participation makes this possible."

Johannes Scheck, *pedagogue and project manager at SOS Children's Village in Altmünster.*

Future-oriented BUILD.NEW.TOGETHER.

Project Focus: A sustainable, loving home with a future and new opportunities

The Upper Austrian SOS Children's Village in Altmünster was founded in 1955. Many generations were raised here. As a result, the buildings no longer meet the standards required to provide optimal care for future generations. For this reason, the SOS Children's Village in Altmünster will be renovated in a sustainable way from 2022 onwards and most of the houses will be replaced by houses made of solid wood. The about 100 children and young people who live here are housed in the village area or nearby during the construction period.

They are particularly proud to have been involved in the planning of the village. In the future, the village will be even more focused on the needs of its young residents, and will be car-free, providing a more natural and safe space for them to move around.

Space is also being created for a new support concept for school children from the region: From 2024 onwards, school children from the region will receive pedagogical

care and support during the school week in the pupils' home (a house with 12 children's rooms, study areas, play and reading corners, common rooms, kitchen, etc.).

The background: More and more families do not have the resources to care for their children according to their needs and to support them at school. This tailored support programme has been developed to give these girls and boys the chance to achieve a positive school certificate.

PROJECT: New buildings for the SOS Children's Village in Altmünster, Upper Austria.

SCHEDULE: Summer 2022-2024

HIGHLIGHTS: Sustainable energy solutions, natural building materials and regional contractors, green roofs, wild bee meadow, car-free village area, expanded provision of services and possible uses for children from the region (e.g., pupils' home, therapy).

A new home

LOVING & STABLE



Young people who cannot live with their families temporarily or long term, are cared for by our pedagogues in a family environment in various group homes or SOS Children's Villages families, among others.



* This care category was included in "various group homes" in previous years and will be listed separately from now on.

Counselling & Support

PREVENTIVE & ACCOMPANYING



SOS Children's Villages does not just come into play when children need a new place to grow up. SOS Children's Villages also strengthens many young people and families in a preventive and accompanying way offering, among other things, kindergartens as well as work and education projects.



Close by

DIVERSE & SUPPORTIVE

The wide range of services offered by SOS Children's Villages also includes many different projects, programmes and cooperations tailored to current needs.

CHILDREN & FAMILIES FLEEING

Services such as the **children's zone at Vienna Main Railway Station** and our **family cafés** were visited

9,055
times.



YOUTH & SOCIAL TOGETHERNESS

13,270

pupils, 396 teachers and 172 schools in Vienna, Upper Austria and Styria benefited from the **SOS-Herzkiste** (Heart Box), a project for mindfulness and social competence jointly developed by Future Wings and SOS Children's Villages.

"What I liked most was hearing what makes the others happy, because now I know how to make them happy when they are sad." (10-year-old pupil about the use of the SOS-Herzkiste in class).

The youth work projects **Jugendstreetwork** in Graz and **Oja Burgenland** counted

8,860

encounters, helpful conversations and counselling.

In our football project **Heimspiel**

2,618

young players participated in a total of 166 matches in Graz, Innsbruck, Salzburg and Vienna.

COUNSELLING & AFFORDABLE CHILDREN'S GOODS

With our **SOS Balloon**, Vienna's 1st social market for toys and children's goods, we were able to support 850 families with around

1,750
children.



RAT AUF DRAHT HELPLINE 147

for children and young people in crises and with urgent questions

A total of
53,839

enquiries from people seeking help reached the counselling team: **40,422** by telephone, **3,772** chats, **2,679** online counselling sessions, **2.7 million** hits on **rataufdraht.at**

20,7% increase in enquiries about mental illnesses
20% increase in the length of conversations

MAIN TOPICS:

- Problems with parents
- Relationship problems
- Suicidality
- Relationship desire/being in love
- Self-harming behaviour
- Friendship/peer group

RAT AUF DRAHT PARENT PAGE

For parents and caregivers, providing expertise, information and video counselling

With more than
600

counselling hours, parents as well as family members and pedagogues were supported in discussions: **940** online counselling sessions, more than **80** online experts' articles, **209.000** hits on **elternseite.at**

MAIN TOPICS:

- Parenting
- Adolescence
- Parental crises

RAT
auf Draht

von SOS KINDERDORF und ORF

Our worldwide support

SOS Children's Villages in Austria also supports many international SOS projects, emergency relief operations and SOS Children's Villages in other countries. The effectiveness of SOS Children's Villages around the world has increased enormously.



over 2.5 million

The number of people we have reached directly has almost doubled: from 1.28 million globally in 2021 to 2.55 million in 2022.

LOVING HOME

Children and young people cared for in SOS Children's Villages families, group homes and others:

69,200

PREVENTION & SUPPORT

Our family strengthening services benefited

512,500

children, young people and adults, a total of 99,300 families.

EDUCATIONAL SUPPORT, TRAININGS & CAMPS

Our international education programmes benefited

273,100

children, young people and adults.

HUMANITARIAN AID

reached

1,386,400

children, young people and adults.

HEALTH

Our medical support programmes benefited

307,200

children, young people and adults.

HUMANITARIAN AID INCLUDES ...

prevention and preparedness activities, rapid and effective crisis response and post-crisis work. Actions aim to save lives and alleviate the suffering of children and families. Internationally, we responded to 25 crises in 31 countries with 61 aid programmes in 2022.

Examples:

- War in Ukraine (284,600 people reached)
- Conflict in Ethiopia (553,600 people reached)
- Drought in the Horn of Africa (311,400 people reached)

The first SOS Children's Village was founded in 1949 in Tyrol, Austria. Today, we are active in **138 countries** and territories **worldwide**.

The international work is coordinated by the umbrella organisation, SOS Children's Villages International in Innsbruck. SOS Children's Villages in Austria is also based in Innsbruck, bears the Donation Quality Seal and supports the work of SOS Children's Villages worldwide.

The association supports people in Austria in personal and social emergencies with a wide range of help and support services for families, children and young people. Projects and sponsorships abroad are implemented and controlled in close cooperation with the umbrella organisation and the organisations in the respective countries. There is a cooperation agreement between the umbrella organisation and the association SOS Children's Villages in Austria, which helps to ensure the joint implementation of our humanitarian mission.

International development projects

"MORE THAN A PLASTER"

Peru

Education is our future

"Education is the basis of everything, I know that from my own life", says 38-year-old teacher Gabriela Flores Chambi. She grew up in the Peruvian SOS Children's Village in Arequipa. Today, she takes care of disadvantaged children herself, because "many of them come from families where education has little value".

Jaime and the SOS mobile family workers, who support almost 80 families in the greater Arequipa area, are also working to raise awareness – based on the principle of helping people to help themselves. "When children go to school, it usually means that the family structure is stable."

Since the free public kindergartens and schools are often inaccessible to families in the outskirts of the city, SOS Children's Villages runs its own social centre and supports five local childminding programmes. In Arequipa alone, around 500 children and young people receive additional access to education each year.

Syria

Emergency relief after the earthquake

After the massive earthquake in early February, SOS Children's Villages in Syria immediately coordinated emergency relief from its offices in Damascus and Aleppo: e.g., evacuation and emergency shelters, food and hygiene items, immediate psychological support for traumatised children and parents, safe child protection centres.

"Our support is designed for the long term", says coordinator Julian Erjautz.

"People need immediate help, but they also need the confidence that we will still be there in three months. Our support is more than just a plaster on the wound!" Humanitarian aid for life in the aftermath of a disaster includes, among other things, long-term support, medical care and access to education.



HOW
OUR
HELP
WORKS

Ukraine

Emergency relief after the outbreak of war

When the war broke out in February 2022, SOS Children's Villages launched an emergency aid package. The aid package includes immediate relief as well as long-term support for reconstruction.

An excerpt:

- In 2022, we reached around 273,000 people in Ukraine with comprehensive aid measures. (Assistance with evacuation and shelter, provision of food and hygiene items, emergency psychological support, and much more).
- Some 11,000 displaced people found shelter in Ukraine's neighbouring countries.
- SOS Children's Villages in Austria took in more than 300 displaced Ukrainians, including 220 children and young people.*
- Around 200 volunteers supported us and made this operation possible.
- Rat auf Draht: chat and video counselling in Ukrainian.
- Around 9,000 people visited our services for refugees from Ukraine (children's zone at Vienna's Main Railway Station, family cafés, etc.).

A NEW HOME FOR AN INDEFINITE PERIOD *

In Innsbruck-Egerdach and in the SOS Children's Village in Imst, 50 children and young people and their Ukrainian caregivers are currently being cared for and supported by the Austrian SOS Children's Villages teams.

The 100 Ukrainian children and young people arrived in Tyrol at the end of March 2022. The first step was to set up provisional daily structures. In the meantime, the originally planned holiday camp has become a home for an indefinite period, and fixed procedures were established, including elaborate logistics for school and kindergarten attendance. The washing machines run at full speed and are labelled with small notes in Ukrainian. Efendi Onay, pedagogical team leader of the Innsbruck programme location: "From my point of view, pedagogical work is first and foremost relationship work. The children and young people simply need to feel good." To this end, there is a wide range of leisure activities – the children learn to swim, have fun outdoors or in the gym, and during the summer holidays they go to the SOS holiday village in Caldonazzo. Many of the children have experienced traumatic situations. It happens again and again, that children hide food in the cupboard. They are preparing for emergencies that they have experienced so painfully in their home country.

International projects

WITH FUNDING FROM PUBLIC INSTITUTIONS



Europe

Country	Topic	Duration	Project Volume	Funding
Greece	Day care and education for refugee children on the island of Lesbos	01/2021-12/2023	2 137 655 €	BMEIA
Greece	Psychological emergency aid for refugees in Greece	12/2021-11/2023	500 000 €	Tyrol country

Africa

Country	Topic	Duration	Project Volume	Funding
Ethiopia & Uganda	Green Economy and Family Strengthening (GREEN+)	01/2019-12/2023	3 500 000 €	ADA
Uganda	Reconstruction programme and empowerment for refugee families	05/2022-04/2024	333 333 €	ADA
Tanzania	Advocating for improved structures to respond to the needs of children deprived from parental care and protection	01/2020-12/2022	63 000 €	ADA
Uganda	Strengthen the community capacity in prevention of and response to child marriages			

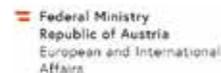


Eastern Europe

Country	Topic	Duration	Project Volume	Funding
Albania, Bosnia & Ukraine	STEP – a step towards equal opportunity; addressing COVID-19 effects with a focus on regional health care and domestic violence prevention	12/2021-08/2023	1 044 258 €	BMSGPK
Armenia	Strengthening families and communities for child development and building the regional economy in Tavush	08/2021-07/2024	450 000 €	ADA
Bosnia	Families stay together – equal rights and opportunities for all: family strengthening in reunification in Bosnia	01/2021-12/2023	549 056 €	ADA
Bosnia	CLEAR Step – care leave recommendations	01/2022-04/2022	18 337 €	Vorarlberg country
Bosnia	REAL of care leavers – reaching autonomous life of care leavers	09/2022-08/2024	136 583 €	Vorarlberg country
Georgia	Family Strengthening, psychological assistance and violence prevention in Georgia	01/2020-12/2022	500 000 €	ADA

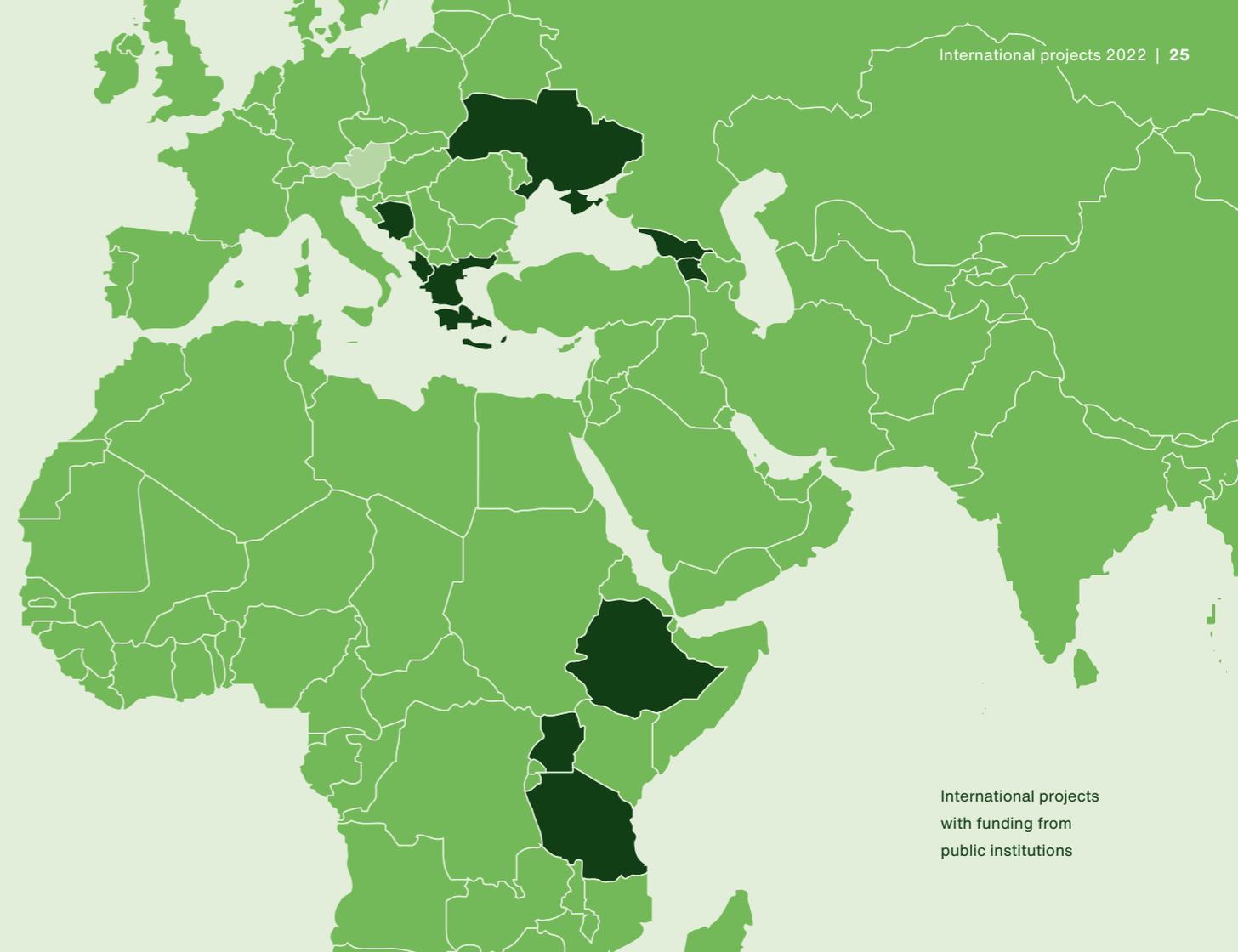
With funding from:


 Austrian Development Cooperation


 Federal Ministry
Republic of Austria
European and International
Affairs


 Federal Ministry
Republic of Austria
Social Affairs, Health, Care
and Consumer Protection

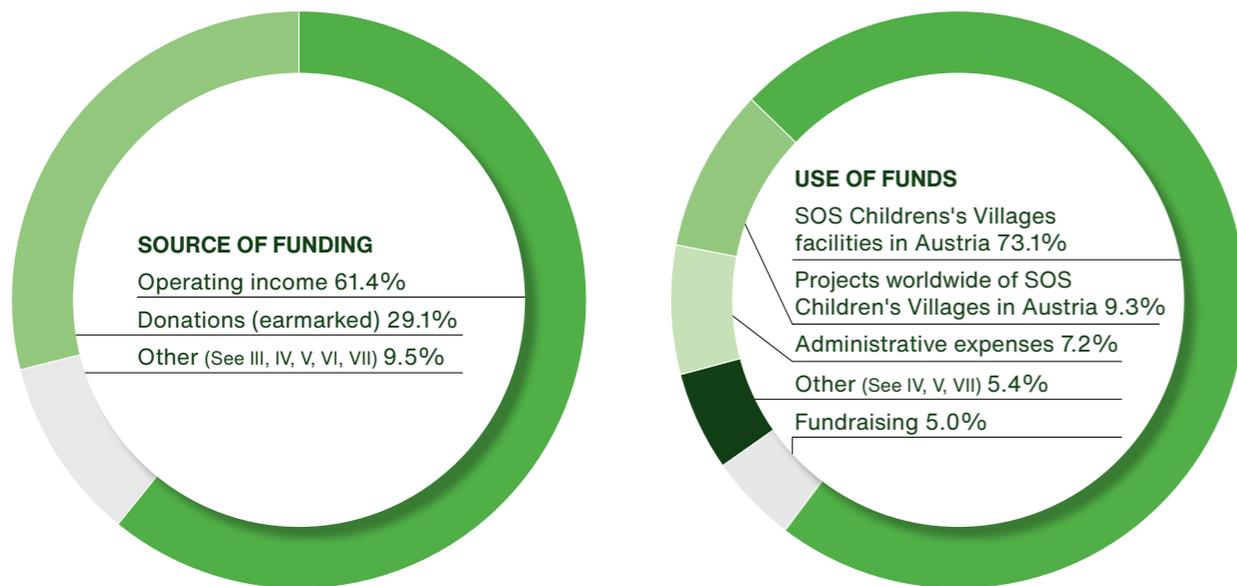

 Vorarlberg
Land Tirol


 LAND
TIROL
International projects
with funding from
public institutions

Financial Report

SOS CHILDREN'S VILLAGES IN AUSTRIA

in accordance with the Cooperation Agreement on the Awarding of a Donation Quality Seal



Infographics: Excerpts of the most important positions

SOURCE OF FUNDING

		in € thou.
I. Donations (earmarked)	29.1%	45 531 €
II. Operating income	61.4%	96 007 €
a) operating income from public funds	60.3%	94 269 €
– revenues from cost units (daily rates and refunds)	60.3%	94 269 €
– other operating income	0%	0 €
b) other operating income	1.1%	1 738 €
III. Subsidies and grants from public authorities	3.0%	4 603 €
IV. Other income	0.9%	1 365 €
a) asset management	0.9%	1 365 €
V. Release of liabilities for donations and subsidies not yet used for their intended purpose	3.6%	5 638 €
VI. Release of reserves	1.7%	2 612 €
VII. Annual loss	0.3%	534 €
Total income	100%	156 290 €

USE OF FUNDS

I. Benefits for the purposes defined by statute		
SOS Children's Villages facilities in Austria	73.1%	114 207 €
Projects worldwide of SOS Children's Villages in Austria	9.3%	14 558 €
II. Fundraising	5.0%	7 786 €
III. Administrative expenses	7.2%	11 226 €
IV. Allocation of liabilities for donations and subsidies not yet used for their intended purpose	5.4%	8 513 €
V. Allocation to reserves	0.0%	0 €
VII. Annual surplus	0.0%	0 €
Total expenditure	100%	156 290 €





**ONE IN
2 CHILDREN**

would much rather go to school
if he/she could have more
of a say at school.



**FOUR IN
10 CHILDREN**

do not like going to school.



**ONE IN
4 CHILDREN**

does not feel comfortable
in his/her class.



**ONE IN
5 CHILDREN**

does not dare to express
his/her opinion at school.



**ONE IN
3 CHILDREN**

feels that his/her opinion
is not valued at school.



**ONE IN
3 CHILDREN**

thinks that there are not
enough opportunities to
have a say in his/her school.

Representative survey of 400 school children in Austria between the ages of eleven and 18, conducted by the Institute for Youth Culture Research in spring 2022 on behalf of SOS Children's Villages.

www.sos-kinderdorf.at/petition

Having a say is popular

GET INVOLVED INSTEAD OF JUST SITTING BACK

In 2022, SOS Children's Villages launched a petition for schools that put children first.

A representative survey by SOS Children's Villages showed that four out of 10 children do not like going to school and more than half of all pupils would much rather go to school if they could have more say. Currently, participation in the school system is hardly provided for. In our function as a voice for children and young people, SOS Children's Villages has therefore launched a petition in 2022. We need to completely rethink school. Children must be allowed to have more say at school!

Consideration: From the design of the classroom to the choice of projects and excursions, from time structures (when do we start? when do we have a break?) to models of performance assessment – children and young people should be able to have a say. This will make them feel more comfortable and enjoy learning more. At the same time, they acquire important skills for the rest of their lives. They learn to express their interests, to form opinions, to discuss and to see that it can be worthwhile to stand up for something.

Those who experience that their opinions are taken seriously can go on to lead a self-determined life and become an active part of society.

What is needed: Participation should become an integral part of the school curriculum so that children acquire the necessary skills from primary school onwards. Teachers need appropriate education and training. And most importantly, the resources – i.e., time and money. Engagement must not be resisted, but enabled and encouraged. This is the only way in which participation can be put into practice in everyday school life.

A school where children's voices are heard benefits everyone: children's self-efficacy is strengthened. The relationship between teachers and pupils is also improved, the motivation and even the specific performance of many pupils is increased. This creates a positive culture of togetherness.

Good to know

Childhood is diverse, and so is our work – in Austria and around the world.

How many young people live in SOS Children's Villages?

Around 1,800 children and young people found a loving home in the Austrian SOS Children's Villages in 2022.

What is the goal of SOS Children's Villages?

To enable young people to have a happy childhood and a positive path in life.

How long has SOS Children's Villages been in existence?

SOS Children's Villages was founded in Tyrol in 1949. To prevent war orphans from living in large orphanages, a small village of family houses was built in Imst so that children and young

people could grow up in a safe family environment.

Does SOS Children's Villages only exist in Austria?

SOS Children's Villages is a large international children's rights organisation. In 2022, around 2.55 million people benefited from comprehensive support services.

Who works for SOS Children's Villages?

Our 2,031 employees throughout Austria work in about 60 different professional fields. A big thank you also goes to the 586 volunteers who supported us in 2022 all over Austria.

Do orphans live in SOS Children's Villages?

Almost all children and young people have biological parents. For various reasons, they cannot live with them. Parents or close caregivers are involved in the care of the children and receive counselling and support.

Does SOS Children's Villages also help children who do not live in SOS Children's Villages?

Yes, we do! We help children and families in need in a supportive and preventive way. In 2022, we provided regular counselling and support to around 3,600



children, young people and their families – for example, through mobile family work, in our outpatient clinics or through work and education projects.

And we are actively involved in political and social advocacy for the rights and needs of all children around the world.



How is the care funded?

In order to provide the best possible care for the children and young people, we rely heavily on donations. From a 10 euro amount, just under 9 euro remain as a pure donation. Only about 12% of each donation is spent on administration and the necessary fundraising.

Are donations getting through properly?

SOS Children's Villages has had the Donation Quality Seal for 20 years. It stands for safety and transparency. It proves that we, as a non-profit organisation, are careful and responsible with the money entrusted to us and that the donations are used for the intended purposes and in an economical way.

Which SDGs are supported by SOS Children's Villages?

The Sustainable Development Goals of the United Nations (SDGs) are to be pursued by nations and organisations in terms of social, economic and environmental sustainability. Each of our projects is related to one or more of these goals. SOS Children's Villages is particularly committed to these SDGs:



What is child protection?

Our aim as a child protection organisation is to enable children to grow up in a safe, loving and non-violent environment. In January 2023, SOS Children's Villages introduced a new Child Protection Policy. It provides a common 'umbrella' for all child protection activities, standards and guidelines and applies to ALL staff in all areas of the organisation. This is a major innovation. The Child Protection Policy is the foundation that unites all staff across the organisation and reinforces the fact that child protection is at the heart of everything they do.

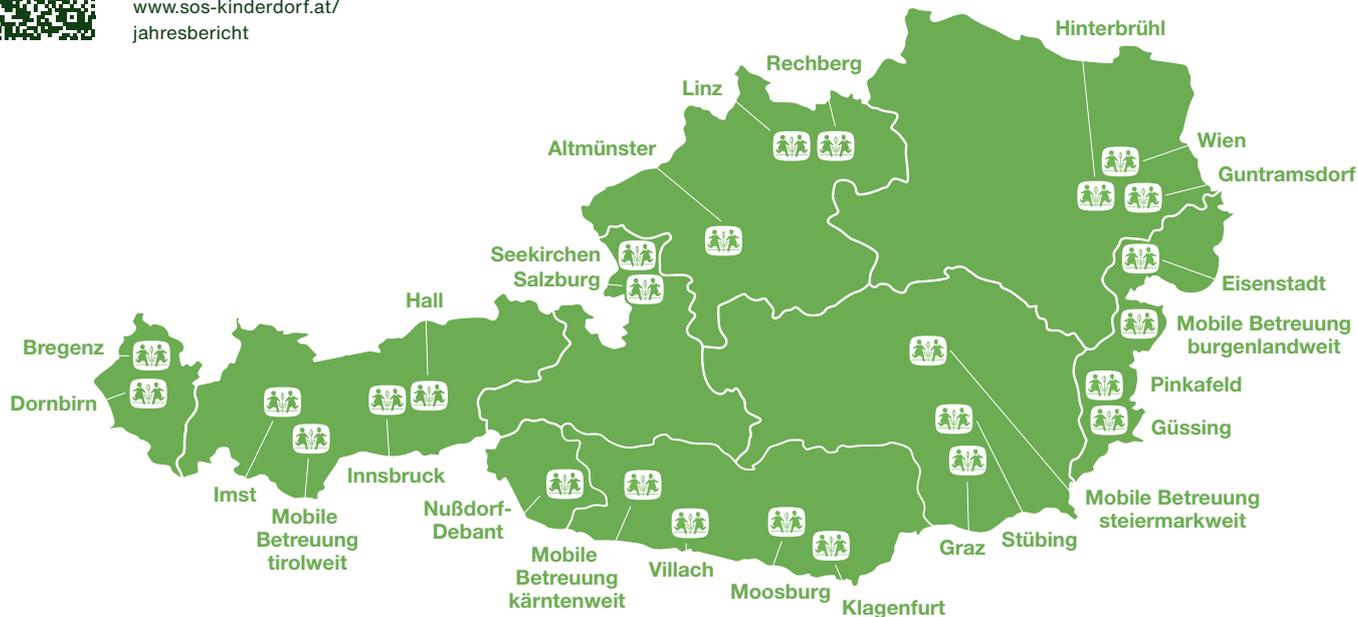
Comprehensive child protection means being as preventive as possible. And to be constantly aware that nevertheless there will always be mistakes that need to be dealt with comprehensively. That is why we keep putting ourselves to the test. And we have set up various ways of contacting us if child protection violations or other misconduct or grievances are perceived at SOS Children's Villages (ombudsperson, whistleblowing platform).





TIP In the online version of the Annual Report you will find additional information, videos and more:
www.sos-kinderdorf.at/jahresbericht

MAP Shown here are only those locations where SOS Children's Villages in Austria has a concentrated presence and supports at least 15 children and young people.



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SOS Children's Villages is a non-profit association with a statutory audit under Austrian Association Law 2002. The audited annual report, the Austrian Quality Seal for Donations and the Annual Report are signs of our transparency and accountability.

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